



Bringing quality to life.

Credit Application

Please Fax Form to (888) 355-6660 or (902) 422-0798

ATTENTION: _____

Thank you for your order! Please take a few moments to complete your contact information and review our terms and conditions. After we receive your signed application, we can often process it within 48 hours.

Legal Name of Company: _____

DBA (if different from above): _____

Address: _____

City: _____ State/Prov: _____ Zip/PC: _____

Phone:(____) _____ Fax:(____) _____ Email: _____

A/ P Contact: _____ Purchasing Agent: _____

President: _____

Federal Tax ID#: _____ Credit Limit Requested: _____

General Terms and Conditions

1. Effective March 13, 2006, for all new customers, a \$400 minimum order will be required before credit terms can be established.
2. The client, through his/her authorized representative, requests an account be opened in his/her name. **Application will only be processed if an order is placed.**
3. He/she understands that Uplift Technologies, Inc. extends credit terms of net 30 days from date of invoice, unless otherwise agreed to in writing by both parties. Accounts with 13 consecutive months of inactivity will be cancelled.
4. Failure to pay within stated terms shall be deemed sufficient cause for cancellation of credit and account will be placed on prepaid terms.
5. Orders may be held on overdue accounts or accounts over the authorized credit limits.
6. Returned goods (other than for warranty purposes) are subject to a 25% restocking fee, unless otherwise agreed in writing by both parties.

Drop Ship Conditions

7. Drop ship services are available only in Continental USA for US customers, or Canada for Canadian customers. For tax reasons, we cannot drop ship from across borders.
8. Drop ship orders are subject to a \$12.50 service charge.
9. Orders must be emailed or faxed in with correct "Ship To" information. A \$25 service fee plus reshipping charges will be applied where 'Ship To' provided by customer was incorrect.
10. Uplift Technologies will confirm receipt of orders when received, but will not assume responsibility for duplicate orders submitted on different dates. Customer is responsible for all costs associated with such errors, including initial shipping and drop ship charges, and any return shipping.

By the following, the signatory, for and in the name of the client, declares being fully authorized to request the above representations. He/she is also authorizing Uplift Technologies to seek information pertaining to the applicants' credit status. Terms and conditions are subject to change without notice.

PLEASE TELL US ABOUT YOUR BUSINESS

Proprietorship

Corporation

Partnership

of Locations _____

Are you a Medicare Provider?
Yes No

Years in Business _____

of Employees _____

of Outside Sales Staff _____

of Inside Sales Staff _____

Type of Products Sold:

Walkers

Scooters

Electric Lift Chairs

Do you visit:

Physical Therapists?

Occupational Therapists?

Physicians?

Other? _____

Is your company accredited?
Yes No

Accreditation Number: _____

FOR INTERNAL USE ONLY:

Order taken by: ONLINE _____

Order Pending: Yes No

Credit granted?: _____

Per: _____

Title: _____

Date: _____

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The signatory has read the terms and conditions stated above, and accepts them completely. By providing the above fax number, the undersigned agrees to receive faxed promotions from Uplift Technologies Inc.

Date: _____ **Name:** _____ **Signature:** _____



Account & Order Information

To Order Phone 800-387-0896 or Fax 888-355-6660

Order Information

- For all customers, a \$400 minimum order will be required before credit terms can be established.
- We accept orders via fax, phone or email 24 hours a day
Note: all drop ship orders must be submitted in writing.
- For orders placed on credit card, totaling \$500 or more, we require a signature on your order. Fax order toll free to 888-355-6660.
- Orders are normally processed and shipped the day after they are received. To receive "same day shipping", orders must be received by 11:00 a.m. EST.
- Orders valued at \$1,000 or more require a signed purchase order before they will be processed.

Shipping

- Shipping charges are added to your invoice.
- Delivery times are dependent upon courier schedules, and can be up to 10 business days, depending upon your location.
- For faster delivery, we offer Next Day, Second Day, or Three Day Select service. To receive these options you must explicitly request them, and will incur any additional shipping costs.

In the United States

- All U.S. orders are shipped by Ground courier, unless otherwise requested. Check shipping list for cost details.
- Standard freight charges apply to continental USA only. Outside, varying freight charges and shipping methods apply.

In Canada

- All Canadian orders are shipped via courier using Ground service from Dartmouth, NS.
- Shipments going to northern territories will be sent via Canada Post, and will be subject to varying freight charges.

Account Information

- An initial order must be placed before we will proceed with account set-up. When pre-paying an order, we accept VISA, Master Card, American Express and Discover for payment. Sorry, we do not accept COD orders in the US.
- Accounts can take up to two weeks to set up, depending on the information provided to us.
- Terms are net 30 days from date of Invoice.
- Current status must be maintained on all accounts; otherwise additional orders may be held.
- Accounts that have been inactive for 13 months will be closed.

Returns & Warranties

- All returns are subject to a 25% restocking fee.
- Products returned under warranty will be replaced, not refunded. Warranties are pro-rated and are extended to the end user for 1 year from the original date of sale on portable seating products, 5 years on Day-Lights and 2 year limited on Risedale.
- We encourage all resellers to provide warranty service for their customers directly to avoid delays in product replacement. Uplift will replace all products that you return under warranty provisions

at no charge. Customer is responsible for shipping back to our warehouse.

- For all returns, warranty or otherwise, you must call for a Return Authorization Number. **Mark the RA number clearly on the outside of the box; otherwise, shipments will be refused.**
- Please use a form of shipping that supplies a tracking number when returning product.

Return Address

- All returns coming from the U.S. should be sent to:
Uplift Technologies Inc.
9801 Industrial Blvd
Lenexa, KS 66215
- All returns coming from Canada should be sent to:
Uplift Technologies Inc.
10 Morris Drive, Unit 19
Dartmouth, NS B3B 1K8

Note: *Please call for instructions on returning a Risedale. No returns will be accepted without an RA #.**

Premium Drop Ship Services

We encourage customers to use their preferred shipping company and their own account. However, we offer drop ship services subject to the following terms:

- Drop ship services are available only in Continental USA for US customers, or Canada for Canadian customers and excludes the Risedale and ottoman. For tax reasons, we cannot drop ship from across borders.
- Drop ship orders are subject to a \$12.50 service charge.
- Drop ship orders must be emailed or faxed in with correct "Ship To" information. A \$25 service fee plus reshipping charges will be applied where "Ship To" provided by customer is incorrect, the order is refused or is undeliverable for any reason. Restocking fees may also be levied on undeliverable orders.
- Uplift Technologies will confirm receipt of orders, but will not assume responsibility for duplicate orders submitted on different dates. Customer is responsible for all costs associated with such errors, including initial shipping and drop ship charges, and any return shipping.

Payment

In the United States

Send checks to:
Uplift Technologies Inc.
PO Box 347063
Pittsburgh, PA 15251-4063

In Canada

Send checks to:
Uplift Technologies Inc.
10 Morris Drive, Unit 19
Dartmouth, NS B3B 1K8

A \$35 service charge will be applied to NSF checks.

*If you need additional information, please call
902-422-0804 or 1-800-387-0896.
By email: info@up-lift.com
By fax: 902-422-0798 or 1-888-355-6660*

CUSTOMER NAME: _____ CUSTOMER ACCOUNT: _____

CUSTOMER SIGNATURE: _____ DATE: _____



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Credit Application – Additional References

Please Fax Form to 1-888-355-6660 or 1-902-422-0798

Phone: 1-800-387-0896 or 1-902-422-0804

Trade References:

(DO NOT USE TOLL FREE PHONE OR FAX NUMBERS)

1. Company: _____ Acct#: _____
 City/State: _____ Fax: _____
 Contact: _____ Phone: _____
2. Company: _____ Acct#: _____
 City/State: _____ Fax : _____
 Contact: _____ Phone: _____
3. Company: _____ Acct#: _____
 City/State: _____ Fax: _____
 Contact: _____ Phone: _____
4. Company: _____ Acct#: _____
 City/State: _____ Fax : _____
 Contact: _____ Phone: _____

Please see the credit application for a full list of terms and conditions.

For your convenience, please note that the following companies will not give credit references:

Access Industries	Apotex	Apex Foot Products	Respironics
Almedic	Invacare	McKesson Drug	Smith Drug
Beiersdorf-Jobst	Jodee, Inc.	Medi USA	Suburban Ostomy
Bergen Brunswig	Johnson & Johnson	Medline	Cardinal Health
Carlton Cards	Juzo	Merck & Company	Sunrise Medical
Crown Therapeutics	Everest & Jennings	Gulf South Medical	H & H Wholesale
Medis	PMI, Inc.	Praxx Air	ResMed
Graham Field	Kendall Health Care	Otto Bock	The After Market Group

Uplift Technologies Inc.

19-10 Morris Drive, Dartmouth, NS Canada B3B 1K8

www.up-lift.com